

Advocacy List in Australian Capital Territory

Here is a list of advocates available to support participants and their networks throughout their time with My Care Plan Manager, including assistance with resolving disputes or complaints.

NDIS Appeals

Legal Aid ACT

Provides support for people who disagree with a decision made by the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 2 Allsop Street, Canberra ACT 2601

📞 (02) 6243 3411 (Reception)

📞 1300 654 314 (Helpline, local call cost)

NDIS Appeals

ACT Disability, Aged & Carer Advocacy Service (ADACAS)

Provides support for people with disabilities who disagree with a decision made by the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Unit 14, Weston Community Hub,
6 Gritten Street, Weston ACT 2611

📞 (02) 6242 5060 (Reception)

Individual Disability Advocacy

Advocacy for Inclusion (AFI)

Provides individual short-term advocacy, information and education for people with disabilities or mental health concerns to assist with positive and inclusive community outcomes...

📍 Suite 2.02, Griffin Centre, 20 Genge Street,
Canberra ACT 2601

📞 (02) 6257 4005 (Reception)

Disability Advocacy

ACT Disability, Aged & Carer Advocacy Service (ADACAS)

Provides individual & systemic advocacy, information and representation for people with disabilities, those experiencing mental illness, the aged and their carers.

📍 Unit 14, Weston Community Hub,
6 Gritten Street, Weston ACT 2611

📞 (02) 6242 5060 (Reception)

NDIS Appeals

Advocacy for Inclusion (AFI)

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Suite 2.02, Griffin Centre, 20 Genge Street,
Canberra ACT 2601

📞 (02) 6257 4005 (Reception)

Disability Advocacy

National Ethnic Disability Alliance (NEDA)

A national founding member of the Disabled People's Organisation (DPO) that advocates federally for the human rights of people with disabilities, and their families, from culturally and linguistically diverse (CALD) and non-English speaking backgrounds (NESB), including people from migrant and refugee backgrounds...

📍 180 London Circuit, Canberra ACT 2601

📞 (02) 6262 6867 (Reception)

📞 0407 878 933 (Service Mobile)

If you are a person with a hearing or speech impairment and/or require translation or interpreting services, please contact the numbers below:

National Relay Service (NRS)

Helping people who are deaf, hard of hearing, or have speech difficulties to communicate.

TTY Users: Dial **133 677**

Voice Relay: Dial **1300 555 727**

SMS Relay: Text **0423 677 767**

Website: <https://www.infrastructure.gov.au/national-relay-service>

Translating and Interpreting Service (TIS National)

Free access to interpreters for people who do not speak English and need help communicating.

Immediate Phone Interpreter: Call **131 450**

Website: <https://www.tisnational.gov.au>

Versions

NO.	Approval Date	Description of Amendments
1.0	13/04/2025	List Created

Owner	Approver	Next review
Director	CEO	13/04/2026

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