

Advocacy List in Queensland

Here is a list of advocates available to support participants and their networks throughout their time with My Care Plan Manager, including assistance with resolving disputes or complaints.

NDIS Appeals

Legal Aid Queensland, Rockhampton

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

- 📍 Ground Floor, 35 Fitzroy Street, Rockhampton QLD 4700
- 📞 1300 651 188 (Client Information Services)
- 📞 (07) 4921 6500 (Reception)

Vantage Point Advocacy Service

Capricorn Citizen Advocacy

Provides free, short-term, non-legal advocacy advice for people with intellectual or other disabilities to increase the control they have over their lives. Information, advice and referral to other services are provided.

- 📍 19 Willis Street, West Rockhampton QLD 4700
- 📞 (07) 4922 0299 (Duty Worker)
- 📞 0409 220 072

Disability Advocacy

Capricorn Citizen Advocacy

Provides citizen advocacy and individual advocacy for people with intellectual or other disabilities to improve the quality of their life and help with their fundamental needs...

- 📍 19 Willis Street, West Rockhampton QLD 4700
- 📞 (07) 4922 0299 (Duty Worker)
- 📞 0409 220 072

Disability Advocacy

ADA Australia, Rockhampton

An independent service providing free & confidential information, education & advocacy support for people with disabilities experiencing problems with support or other services, or with abuse, neglect, discrimination, Guardianship matters or unfair treatment...

- 📍 Confidential location, QLD
- 📞 1800 818 338
- 📞 (07) 3637 6000 (Reception)

NDIS Appeals

Legal Aid Queensland, Bundaberg

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

- 📍 Level 3, WIN Tower, Cnr Quay & Barolin Street, Bundaberg QLD 4670
- 📞 (07) 4331 7400 (Reception)

NDIS Appeals

Legal Aid Queensland, Toowoomba Office

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

- 📍 Level 1, 154 Hume Street, Toowoomba QLD 4350
- 📞 (07) 4591 8200 (Reception)

Disability Advocacy

ADA Australia, Gold Coast

An independent service providing free and confidential information, education & advocacy support for people with disabilities experiencing problems with support or other services, or with abuse, neglect, discrimination, Guardianship matters or unfair treatment...

📍 Confidential location, QLD

📞 1800 818 338

📞 (07) 3637 6000 (Reception)

Individual Advocacy Service

People with Disability Australia (PWDA), Hervey Bay

People with Disability Australia (PWDA) is a non-government disability rights and advocacy organisation whose members are people with disabilities or organisations primarily composed of people with disabilities...

📍 Suite 16D, Level 2, The Signature Building, 19-21 Torquay Road, Hervey Bay QLD 4655

📞 1800 422 015

NDIS Appeals

Legal Aid Queensland, Maroochydore

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Ground Floor, M1 Building, 1 Duporth Avenue, Maroochydore QLD 4558

📞 (07) 5451 6900 (Reception)

NDIS Appeals

Legal Aid Queensland, Southport

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 2, 7 Bay Street, Southport QLD 4215

📞 1300 651 188 (Legal Information Line)

📞 (07) 5671 7700 (Southport Office)

Disability Advocacy

TASC National Limited, Warwick

Provides free, independent advocacy, support and information for people with disabilities and for their families and carers. The program advocates for justice and equity in the lives of people with disabilities and/or mental illness...

📍 Confidential location, QLD

📞 (07) 4616 9700 (Reception)

Disability Advocacy

TASC National Limited, Toowoomba

Provides free, independent advocacy, support and information for people with disabilities and for their families and carers. The program advocates for justice and equity in the lives of people with disabilities and/or mental illness...

📍 223 Hume Street, Toowoomba QLD 4350

📞 (07) 4616 9700 (Reception)

NDIS Appeals

People with Disability Australia (PWDA), Hervey Bay

Provides support for people with disabilities who need assistance to appeal a NDIS decision via the Administration Review Tribunal (ART) process. PWDA provides non-legal assistance.

📍 Suite 16D, Level 2, The Signature Building, 19-21 Torquay Road, Hervey Bay QLD 4655

📞 1800 422 015

Disability Advocacy

Sunshine Coast Citizen Advocacy

Provides volunteer citizen advocacy for people with intellectual disabilities and who reside in the Sunshine Coast local government area.

📍 Unit 6, 36 Maud Street, Maroochydore QLD 4558

📞 0418 714 695 (Coordinator, mobile)

NDIS Appeals

Legal Aid Queensland, Caboolture

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Suite 7, Ground Floor, Kingsgate, 42 King Street, Caboolture QLD 4510
📞 (07) 5293 2000 (Reception)

NDIS Appeals

Legal Aid Queensland, Ipswich

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 7, Icon Ipswich Tower, 117 Brisbane Street, Ipswich QLD 4305
📞 (07) 3817 4800 (Reception)

NDIS Appeals

Legal Aid Queensland, Woodridge

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 1, Woodridge Place, Cnr Ewing Road & Carmody Street, Woodridge QLD 4114
📞 (07) 3287 8200 (Reception)

Disability Advocacy

TASC National Limited, Ipswich

Provides free, independent advocacy, support and information for people with disabilities and for their families and carers. The program advocates for justice and equity in the lives of people with disabilities and/or mental illness...

📍 Unit 3, 265 Brisbane Street, Ipswich QLD 4305
📞 (07) 3812 7000 (Reception)

Disability Advocacy

ADA Australia

An independent service providing free and confidential information, education & advocacy support for people with disabilities experiencing problems with support or other services or with abuse, neglect, discrimination, guardianship matters or unfair treatment.

📍 121 Copperfield Street, Geebung QLD 4034
📞 1800 818 338
📞 (07) 3637 6000 (Reception)

NDIS Appeals

Legal Aid Queensland, Inala

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 1, Inala Commonwealth Building, 20 Wirraway Parade, Inala QLD 4077
📞 1300 651 188 (Legal Information Line)
📞 (07) 3723 2300 (Inala Office)

Disability Advocacy for Aboriginal & Torres Strait Islanders

Yarn2Action

Provides culturally appropriate individual advocacy support for Aboriginal & Torres Strait Islander people with disabilities and their families and carers...

📍 121 Copperfield Street, Geebung QLD 4034
📞 1800 718 969

NDIS Appeals

Legal Aid Queensland, Head Office

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 44 Herschel Street, Brisbane QLD 4000
📞 (07) 3182 5182 (Reception)

Disability Advocacy

Speaking Up For You (SUFY)

Provides individual advocacy for vulnerable people with disabilities, whose fundamental needs are not being met and/or whose human rights are being denied.

📍 Unit 1, 225 Montague Road, West End

QLD 4101

📞 (07) 3255 1244 (Reception)

NDIS Appeals

Speaking Up For You (SUFY)

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Unit 1, 225 Montague Road, West End

QLD 4101

📞 (07) 3255 1244 (Reception)

NDIS Appeals - Internal Reviews & External Appeals (AAT)

Queensland Advocacy for Inclusion (QAI)

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 2, South Central Commercial, 43 Peel Street, South Brisbane QLD 4101

📞 (07) 3844 4200 (Reception)

📞 1300 130 582 (Local call cost)

Disability Advocacy

Queensland Advocacy for Inclusion (QAI)

Provides systemic advocacy services for people with disabilities living in Queensland. Non-legal advocacy for people with disabilities affected by the criminal justice system is also available.

📍 Level 2, South Central Commercial, 43 Peel Street, South Brisbane QLD 4101

📞 1300 130 582 (Local call cost)

📞 (07) 3844 4200 (Reception)

Disability Advocacy

AMPARO Advocacy

Provides individual and systemic advocacy to defend, protect and promote the rights and interests of vulnerable infants, children, young people and adults 0 to 65 years old with disabilities who are from culturally & linguistically diverse (CALD) backgrounds...

📍 Building 1, Level 2, 53 Prospect Road, Gaythorne QLD 4051

📞 (07) 3354 4900 (Reception)

If you are a person with a hearing or speech impairment and/or require translation or interpreting services, please contact the numbers below:

National Relay Service (NRS)

Helping people who are deaf, hard of hearing, or have speech difficulties to communicate.

TTY Users: Dial **133 677**

Voice Relay: Dial **1300 555 727**

SMS Relay: Text **0423 677 767**

Website: <https://www.infrastructure.gov.au/national-relay-service>

Translating and Interpreting Service (TIS National)

Free access to interpreters for people who do not speak English and need help communicating.

Immediate Phone Interpreter: Call **131 450**

Website: <https://www.tisnational.gov.au>

Versions

NO.	Approval Date	Description of Amendments
1.0	13/04/2025	List Created

Owner	Approver	Next review
Director	CEO	13/04/2026

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