

## Advocacy List in South Australia

Here is a list of advocates available to support participants and their networks throughout their time with My Care Plan Manager, including assistance with resolving disputes or complaints.

### NDIS Appeals

*Disability Rights Advocacy Service, Mount Gambier*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal. This service is by appointment only.

📍 44 Gray Street, Mount Gambier SA 5290  
 ☎ (08) 8351 9500 (Head Office)

### Disability Advocacy

*Disability Rights Advocacy Service, Mount Gambier*

Provides an individual advocacy program representing people with disabilities on a one-to-one basis to resolve an individual's concerns...

📍 44 Gray Street, Mount Gambier SA 5290  
 ☎ (08) 8351 9500 (Head Office)  
 ☎ 0488 805 972 (Text Only Service)

### NDIS Appeals

*Disability Rights Advocacy Service, Riverland Berri*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 2a Ahern Street, Berri SA 5343  
 ☎ (08) 8351 9500 (Head Office)

### Disability Advocacy

*Disability Rights Advocacy Service, Riverland Berri*

Provides an individual advocacy program representing people with disabilities on a one-to-one basis to resolve their concerns...

📍 2a Ahern Street, Berri SA 5343  
 ☎ (08) 8351 9500 (Head Office)

### NDIS Appeals

*Brain Injury SA (BISA), Southern, Noarlunga Centre*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 15 Alexander Kelly Drive, Noarlunga Centre SA 5168  
 ☎ (08) 8217 7600 (Reception, Adelaide Office)  
 ☎ 1300 733 049 (Country Callers)

### Disability Advocacy

*Brain Injury SA (BISA), Southern, Noarlunga Centre*

Provides a statewide advocacy program for people with acquired brain injuries (ABI)...

📍 15 Alexander Kelly Drive, Noarlunga Centre SA 5168  
 ☎ (08) 8217 7600 (Reception, Adelaide Office)  
 ☎ 1300 733 049 (Country Callers, local call cost)

**NDIS Appeals**

*Brain Injury SA (BISA), Northern, Elizabeth*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Unit 2, 57 Elizabeth Way, Elizabeth SA 5112  
☎ (08) 8217 7600 (Adelaide Office)  
☎ 1300 733 049 (Country Callers)

**Disability Advocacy**

*Brain Injury SA (BISA), Northern, Elizabeth*

Provides a statewide advocacy program for people with acquired brain injuries (ABI)...

📍 Unit 2, 57 Elizabeth Way, Elizabeth SA 5112  
☎ (08) 8217 7600 (Adelaide Office)  
☎ 1300 733 049 (Country Callers, local call cost)

**Disability Advocacy**

*Disability Rights Advocacy Service, Adelaide*

Provides an individual advocacy program representing people with disabilities on a one-to-one basis to resolve an individual's concerns...

📍 411 Henley Beach Road, Brooklyn Park SA 5032  
☎ (08) 8351 9500 (Reception)

**Individual Disability Advocacy**

*Citizen Advocacy South Australia (CASA)*

Personal advocacy for people with intellectual disabilities living in metropolitan Adelaide, through independent relationships with citizen advocates.

📍 20 Myers Street, Adelaide SA 5000  
☎ (08) 8410 6644 (Reception)

**Disability Advocacy**

*Advocacy for Disability Access & Inclusion (ADAI)*

Provides advocacy services for people with disabilities and their families & carers across South Australia...

📍 Unit 1, 47 Tynte Street, North Adelaide SA 5006  
☎ 1800 856 464  
☎ (08) 8340 4450 (Head Office)

**NDIS Appeals**

*Legal Services Commission of South Australia, Head Office*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 159 Gawler Place, Adelaide SA 5000  
☎ (08) 8111 5555 (Reception)  
☎ 1300 366 424 (Telephone Advice Line)

**NDIS Appeals**

*Uniting Communities Law Centre*

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 3, 43 Franklin Street, Adelaide SA 5000  
☎ (08) 8202 5960 (Reception)

**Disability Advocacy**

*Independent Advocacy SA*

Provides individual advocacy for vulnerable people with intellectual disabilities living in South Australia.

📍 Ground Floor, 99 Frome Street, Adelaide SA 5000  
☎ 1800 999 884  
☎ (08) 8232 6200 (Reception)

**NDIS Appeals*****Advocacy for Disability Access & Inclusion (ADAI)***

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Unit 1, 47 Tynte Street, North Adelaide SA 5006

☎ 1800 856 464

☎ (08) 8340 4450 (Head Office)

**NDIS Appeals*****Brain Injury SA (BISA), Central, Adelaide***

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 70 Light Square, Adelaide SA 5000

☎ (08) 8217 7600 (Reception)

☎ 1300 733 049 (Country Callers, local call cost)

**NDIS Appeals*****Disability Advocacy & Complaints Service of SA (DACSSA)***

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Level 7, 70 Pirie Street, Adelaide SA 5000

☎ (08) 7122 6030 (Reception)

**Disability Advocacy*****Brain Injury SA (BISA), Central, Adelaide***

Provides a statewide advocacy program for people with acquired brain injuries (ABI)...

📍 70 Light Square, Adelaide SA 5000

☎ (08) 8217 7600 (Reception)

☎ 1300 733 049 (Country Callers, local call cost)

**Disability Advocacy*****Disability Advocacy & Complaints Service of SA (DACSSA)***

Provides information, advice & individual advocacy and monitoring of the complaints process to maintain the legal and moral rights of families, young people, carers and the elderly with disabilities.

📍 Level 7, 70 Pirie Street, Adelaide SA 5000

☎ (08) 7122 6030 (Reception)

**Disability Advocacy*****South Australian Community Visitor Scheme***

Provides advocacy and assistance for people with disabilities or mental illness and their carers and family members to resolve issues relating to care and service provision...

📍 Level 14, 211 Victoria Square, Adelaide SA 5000

☎ 1800 606 302

If you are a person with a hearing or speech impairment and/or require translation or interpreting services, please contact the numbers below:

### National Relay Service (NRS)

Helping people who are deaf, hard of hearing, or have speech difficulties to communicate.

☎ TTY Users: Dial **133 677**

☎ Voice Relay: Dial **1300 555 727**

☎ SMS Relay: Text **0423 677 767**

🌐 Website: <https://www.infrastructure.gov.au/national-relay-service>

### Translating and Interpreting Service (TIS National)

Free access to interpreters for people who do not speak English and need help communicating.

☎ Immediate Phone Interpreter: Call **131 450**

🌐 Website: <https://www.tisnational.gov.au>

### Versions

NO.	Approval Date	Description of Amendments
1.0	13/04/2025	List Created

Owner	Approver	Next review
Director	CEO	13/04/2026

### Disclaimer

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