

Advocacy List in Victoria

Here is a list of advocates available to support participants and their networks throughout their time with My Care Plan Manager, including assistance with resolving disputes or complaints.

Disability Advocacy

Gippsland Disability Advocacy, Bairnsdale

Provides support, advice and individual advocacy to represent the moral and legal rights & interests of children, young people and adults with disabilities and those who are carers of people with disabilities in the Gippsland region...

📍 Unit 2, 210 Main Street, Bairnsdale
VIC 3875

☎ (03) 5175 0444 (Reception)

☎ 0428 041 066 (Administration)

Disability Advocacy

Gippsland Disability Advocacy, Wonthaggi

Provides support, advice and individual advocacy to represent the moral and legal rights & interests of children, young people and adults with disabilities and those who are carers of people with disabilities in the Gippsland region...

📍 Bass Coast Adult Learning, 239 White Road,
Wonthaggi VIC 3995

☎ (03) 5175 0444 (Reception)

☎ 0428 041 066 (Administration)

Disability Advocacy

*Rights Information & Advocacy Centre (RIAC),
West Wimmera*

Provides individual disability advocacy, information, referral, support and carers groups for people with disabilities and for their families and carers as well as systemic advocacy services...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

Disability Advocacy

*Grampians disAbility Advocacy Association,
Horsham*

Provides advocacy support for infants, children, young people & adults with disabilities and for representative groups...

📍 No Street Access, Horsham VIC 3400

☎ 1800 552 272

Disability Advocacy

*Grampians disAbility Advocacy Association,
Stawell*

Provides advocacy support for infants, children, young people & adults with disabilities and for representative groups...

📍 No Street Access, Stawell VIC 3380

☎ 1800 552 272

Disability Advocacy

*Grampians disAbility Advocacy Association,
Ararat*

Provides individual and systemic advocacy support for infants, children, young people and adults with disabilities or for representative groups...

📍 Shop 2, Southwalk Arcade, 32 Tuson Street,
Ararat VIC 3377

☎ 1800 552 272

Disability Advocacy

Gippsland Disability Advocacy, Traralgon

Provides support, advice and individual advocacy to represent the moral and legal rights & interests of children, young people and adults with disabilities and those who are carers of people with disabilities in the Gippsland region...

📍 Suite 2, First Floor, 6-8 Grey Street,
Traralgon VIC 3844

☎ (03) 5175 0444 (Reception)

☎ 0428 041 066 (Administration)

NDIS Appeals

Gippsland Disability Advocacy, Traralgon

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 Suite 2, First Floor, 6-8 Grey Street,
Traralgon VIC 3844

☎ (03) 5175 0444 (Reception)

☎ 0428 041 066 (Administration)

Disability Advocacy

Rights Information & Advocacy Centre (RIAC), Mildura

Provides individual disability advocacy, information, referral, support and carers groups for people with disabilities and for their families and carers as well as systemic advocacy services...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

Aboriginal & Torres Strait Islanders Advocacy

Rights Information & Advocacy Centre (RIAC), Shepparton

Advocacy, information and referral services are available for Aboriginal & Torres Strait Islander people with disabilities and for their families and carers...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

Disability Advocacy

Rights Information & Advocacy Centre (RIAC), Shepparton

Provides individual disability advocacy, information, referral, support and carers groups for people with disabilities and for their families and carers as well as systemic advocacy services...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

Disability Advocacy

Rights Information & Advocacy Centre (RIAC), Bendigo

Provides individual disability advocacy, information, referral, support and carers groups for people with disabilities and for their families and carers as well as systemic advocacy services...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

Disability Advocacy

Grampians disAbility Advocacy Association, Ballarat

Provides individual and systemic advocacy support for infants, children, young people and adults with disabilities or for representative groups...

📍 Ballarat Business Centre, 706 Sturt Street,
Ballarat VIC 3350

☎ 1800 552 272

Disability Advocacy

Grampians disAbility Advocacy Association, Daylesford

Provides individual and systemic advocacy support for infants, children, young people and adults with disabilities or for representative groups...

📍 Community Health Centre, 13 Hospital
Street, Daylesford VIC 3460

☎ 1800 552 272

Disability Advocacy

Grampians disAbility Advocacy Association, Clunes

Provides individual and systemic advocacy support for infants, children, young people and adults with disabilities or for representative groups...

📍 Community Health Service, 69 Service Street, Clunes VIC 3370

☎ 1800 552 272

Disability Advocacy

Rights Information & Advocacy Centre (RIAC), Geelong

Provides individual disability advocacy, information, referral, support and carers' groups for people with disabilities and for their families and carers as well as systemic advocacy services...

📍 Confidential location, VIC

☎ (03) 5222 5499 (Intake & Referral Officer)

NDIS Appeals

Villamanta Disability Rights Legal Service

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise a review or appeal.

📍 244 Latrobe Terrace, Geelong West VIC 3218

☎ 1800 014 111

☎ (03) 5260 1845 (Administration)

Disability Advocacy & Legal Rights Service

Villamanta Disability Rights Legal Service

Villamanta Disability Rights Legal Service is a free Victoria-wide community legal service which works only on disability-related legal and justice issues, particularly those which affect people with intellectual disabilities...

📍 244 Latrobe Terrace, Geelong West VIC 3218

☎ 1800 014 111

☎ (03) 5260 1845 (Administration)

Disability Advocacy

Deaf Victoria

Deaf Victoria is the peak advocacy body representing deaf and hard-of-hearing Victorians...

📍 Level 6, 54 Wellington Street, Collingwood VIC 3066

☎ (03) 8080 7590 (Advocacy Officer)

☎ (03) 9473 1145 (General Inquiries)

☎ 0431 476 721

Disability Advocacy

Southern Disability Advocacy, Mentone

The service advocates for the rights and interests of children, young people and adults with disabilities...

📍 Unit 2, 128 Balcombe Road, Mentone VIC 3194

☎ (03) 9533 5977 (General Inquiries)

☎ 0438 760 155

NDIS Appeals - Internal Reviews Only

Southern Disability Advocacy, Mentone

Provides support for people with disabilities who disagree with a decision of the National Disability Insurance Agency (NDIA) and who need assistance to organise an internal review or appeal.

📍 Unit 2, 128 Balcombe Road, Mentone VIC 3194

☎ (03) 9533 5977 (General Inquiries)

☎ 0438 760 155

If you are a person with a hearing or speech impairment and/or require translation or interpreting services, please contact the numbers below:

National Relay Service (NRS)

Helping people who are deaf, hard of hearing, or have speech difficulties to communicate.

☎ TTY Users: Dial **133 677**

☎ Voice Relay: Dial **1300 555 727**

☎ SMS Relay: Text **0423 677 767**

🌐 Website: <https://www.infrastructure.gov.au/national-relay-service>

Translating and Interpreting Service (TIS National)

Free access to interpreters for people who do not speak English and need help communicating.

☎ Immediate Phone Interpreter: Call **131 450**

🌐 Website: <https://www.tisnational.gov.au>

Versions

NO.	Approval Date	Description of Amendments
1.0	13/04/2025	List Created

Owner	Approver	Next review
Director	CEO	13/04/2026

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